



## REVOLUTIONISING YOUR BUSINESS

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### Empower your IT Business

Provide remote desktop sharing support and increase customer satisfaction

Attract new customers by being available online

Go beyond expectations

**Choose IntelliFix – Fast reliable remote support connectivity to your customers**

### About IntelliFix

We understand the valuable relationship that you have with your customers. They trust you to give them advice and to fix their computer when it won't do what it should. But however good your service and relationship is with your customers, having to unplug the PC and bring it to you, is inconvenient for them.

How good would it be if you could take this inconvenience away, and offer your customers an instant fix without even leaving their home?

Well, now you can. IntelliFix is the answer you have been looking for. As well as giving a more flexible service to your customers, with IntelliFix you can increase your own productivity and earnings potential.

The IntelliFix vision allows people from anywhere in the world to get IT problems solved quickly and painlessly. IntelliFix takes advantage of Internet technology to give you the tools to provide secure, safe, rapid and cost effective hands on advice and support to your customers.

Providing remote support to your customers has never been easier or more convenient. And what better way to increase your customer base: work locally, do business globally.

## Got an IT related business?

IntelliFix provides a marketplace for you and your skills to earn more money. Simply sign up, log your skills in the IntelliFix system database and you can earn at your own convenience. If you have a computer and your on-line there could be a customer looking for the services you offer. Nothing could be easier.

## Want a more custom solution?

Choose IntelliFix Rapid Support. With rapid support you can provide flexible support to your current customer base without being publically available on the main IntelliFix.



When you sign up for a Rapid Support business account we can provide you with a custom support page that looks and feels like part of your own website. Simply direct your customers to a link on your own website. Your customer then fill out the remote support session form and you could be remotely desktop sharing with your customer in minutes.

With IntelliFix Rapid Support you can remote control your customer's desktop to affect problem diagnosis without the need to relay endless "what's happening now?" messages.

### **Improve your response times**

Because rapid support allows you to work on your customer desktop or applications you can see the issues first hand and provide instant remedies.

### **Problem solve in less time than it takes to drive there**

From the minute the support call comes in you can be diagnosing and curing the customers issue right away saving you time and money and distance travelling.

### **Reduce Customer call backs**

Provide instant remote desktop support to your customers and vastly reduce customer call backs normally associated with telephone support.

### **Provide support to your customers wherever they are**

Regardless of whether your customer is a few miles away or on a different continent Rapid Support allows you to provide support at the same exceptional level wherever your customer happens to be.

### **Maximize your support revenue**

Since you are able to lower your travel expenses using Rapid Support this helps reduce your overall support costs and produces quick ROI.

For more information about IntelliFix <http://www.intellifix.com> or to find out about IntelliFix Rapid Support and what it can do for you visit <http://www.intellifix.com/rapidsupport/>

#### **Minimum System Requirements:**

Windows 98, ME, NT, 2000, Server 2003, XP, Vista  
Intel x86 (Pentium 400 MHz or Higher) or compatible processor  
128MB Ram; Microsoft Internet Explorer 6.0 or higher  
56K or Faster Internet connection.

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